

**KIDSZONE**

**OUT OF SCHOOL CLUBS**

**PARENTS/GUARDIANS QUESTIONNAIRE**

Dear Parents/Carers

We value the positive relationship that exists between us and feel that our open door policy fosters that relationship.

As with all organisations it is expected and helpful for us to have some written evidence to demonstrate this to Ofsted, the local authority or potential funders.

We would be extremely grateful if you could take the time to complete this short questionnaire. All responses will be treated confidentially and will be used as part of our ongoing project monitoring, evaluation and planning process. If you would like

to discuss any aspect of the club in person, please contact either Jacky, Nikki or Danielle.

And if you have something nice to say about the service we provide, then please tell Ofsted – they like to receive positive feedback about childcare settings as well!

Many thanks

*Jacky Barker*

*Exec Manager & Manager - Benhilton*

*Managers: Nikki Ronan – Malmesbury Danielle Orme – 8th Morden*

Please return to your club manager by 19/07/19

Name of person completing this questionnaire (Optional) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Club/Services used: (please circle as applicable)

8th Morden Benhilton Malmesbury

After School Breakfast Club Holiday Club Inset Days

**1.** Do you feel that your child is safe while attending the club? **YES/NO**

Please give reasons.

**2.** Do you feel that your child is happy while at the club? **YES/NO**

Please give reasons.

**3.** Are we meeting the needs of you and your children, including cultural & religious requirements?

If not, how can we improve the service we offer?

**4.** Do you find the staff helpful and approachable?

**5.** Would you recommend us to others?

If not, please tell us why.

**6.** Overall, how satisfied are you with this childcare scheme?

Unsatisfied 1…..2…..3…..4…..5 Very Satisfied

**7.** Any other comments.